

# Redeem your Ohme home charger

1. During the ordering process inform the Retailer that you'd like to opt for the complimentary Ohme home charger.
2. Your Retailer will process the order on your behalf and share your details with Ohme.
3. Ohme will send a unique link to you via email with a link to complete an initial survey followed by a digital home survey.
4. Your complimentary Ohme charger comes with standard installation however there may be instances where Ohme will need to perform additional work, such as using extra cabling or running underground or upgrading your electricity system. These works are not included in the offer and the additional costs will need to be funded by the you.
5. An Ohme trained engineer will carry out the installation and provide a full demonstration on how to use and get the most from your new smart Ohme home charger.